

AMEDISYS PRIVACY NOTICE SUPPLEMENT FOR CALIFORNIA RESIDENTS

Effective Date: January 17, 2024

This **Privacy Notice for California Residents** ("Privacy Notice") supplements the information contained in Amedisys, Inc.'s ("Amedisys," "we," or "our") [Privacy Policy](#). This Privacy Notice applies solely to visitors, users, and others of our publicly accessible Internet Site (the "Site") who reside in the State of California ("consumers" or "you") and whose personnel information (defined below) is governed by the California Consumer Privacy Act of 2018 (CCPA) and any terms defined in the CCPA have the same meaning when used in this Privacy Notice.

This Privacy Notice applies to personal information collected from California-based consumers, employees, job applicants, contractors and similar individuals. We are a provider of healthcare services to California residents and maintain patient information as required by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the California Confidentiality of Medical Information Act (CMIA). [Click here](#) for our HIPAA Notice of Privacy Practices.

- [Click here](#) for a copy of Amedisys' CCPA Request Form.

Information We Collect

We collect on our Site information that identifies, relates to, describes, references, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer, household, or device ("**personal information**"). For the purposes of the CCPA and this Privacy Notice, personal information does not include:

- Publicly available information from government records;
- Deidentified or aggregated consumer information; or
- Health or medical information covered by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the California Confidentiality of Medical Information Act (CMIA) or clinical trial data. Information regarding how we collect, use and disclose health or medical information subject to HIPAA and the CMIA is set forth in our [HIPAA Notice of Privacy Practices](#).

The below table summarizes the categories of personal information that we have collected from our consumers and disclosed about our consumers for a business purpose within the last 12 months:

Category	Examples	Collected	Disclosed	Sold
Identifiers	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers.	YES	YES	NO
Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))	A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.	YES	YES	NO
Protected classification characteristics under California or federal law	Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).	YES‡	NO	NO
Commercial information	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	NO	NO	NO
Biometric information	Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.	YES	NO	NO
Internet or other similar network activity	Browsing history, search history, information on a consumer's interaction with a Site, application, or advertisement.	YES	YES	NO
Geolocation data	Physical location or movements.	YES	YES	NO
Sensory data	Audio, electronic, visual, thermal, olfactory, or similar information.	NO	NO	NO
Professional or employment-related information	Current or past job history or performance evaluations, job applications, recruitment information.	YES‡	YES	NO
Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99))	Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	NO	NO	NO
Inferences drawn from other personal information	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	NO	NO	NO
De-identified patient information	Information originally collected on patients that has been de-identified in a manner permitted by the HIPAA regulations	YES	YES	NO

‡ Collected only on employees, job applicants, contractors, or similar individuals.

We obtain the categories of personal information listed above from the following sources:

- Directly from you (e.g., from forms you complete on our Site).
- Indirectly from you or through your device (e.g., through cookies used to observe how you interact on our Site). Information on how you are coming to

our Site help us understand the effectiveness of various marketing efforts. For example, a higher volume of traffic from organic search indicates a strong search engine optimization and success in content marketing. By combing the source of users and their interaction with the Site (e.g. filling out a form or interacting with a bot), we can determine which channels yield the highest results.

Use and Disclosure of Personal Information

We may use and disclose each of these categories of personal information above for our internal and business purposes as more fully described in the [Amedisys Privacy Policy](#) and the [HIPAA Notice of Privacy Practices](#) as applicable. The Privacy Policy also describes the sources from which the personal information is collected. Amedisys does not knowingly sell the personal information of minors under 16 years of age.

We may disclose de-identified information that is derived from patient information that was originally collected, created, transmitted, or maintained by a HIPAA covered entity. If we do so, the information is generally de-identified using the HIPAA safe harbor method. If the safe harbor method is not feasible for a particular situation, we may use the HIPAA expert determination method to de-identify that information. We will include contract terms limiting how the recipient may use or disclose that de-identified information if we license de-identified information.

Sale of Personal Information

You have the right to opt-out of the sale of your personal information by Amedisys. In the preceding 12 months, Amedisys has not sold any personal information.

Your Rights and Choices

The CCPA provides consumers with specific rights regarding their personal information. This section describes your CCPA rights and explains how to exercise those rights.

Right to Access to Specific Information

You have the right to submit a request to know what personal information we have collected, used, disclosed, or sold on you over the past 12 months. Once we receive and confirm your verifiable consumer request (see [Exercising Access and Deletion Rights](#) below), we will disclose the following to you pursuant to the CCPA:

- The categories of personal information we collected about you.

- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting or selling that personal information.
- The categories of third parties with whom we share that personal information.
- The specific pieces of personal information we collected about you (also called a data portability request).

You have the right to know if we have sold or disclosed your personal information for a business purpose. If we have disclosed your personal information for a business purpose, you have the right to know the personal information categories that each category of recipient obtained.

We do not provide these access and data portability rights for business-to-business personal information.

Right to Request Deletion of Specific Information

You have the right to request that we delete any of your personal information that we have collected from you and have retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request (see [Exercising Access and Deletion Rights](#) below), we will delete (and direct our service providers to delete) your personal information from our records, unless an exception applies.

We may deny your deletion request if retaining the information is necessary for us or our service provider(s), for example to:

1. Complete the transaction for which we collected the personal information, provide a good or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, or otherwise perform our contract with you.
2. Maintain an accurate and complete record in our role as a healthcare provider or employer.
3. Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
4. Debug products to identify and repair errors that impair existing intended functionality.
5. Exercise free speech, ensure the right of another consumer to exercise their free speech rights, or exercise another right provided for by law.

6. Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 *seq.*).
7. Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information's deletion may likely render impossible or seriously impair the research's achievement, if you previously provided informed consent.
8. Enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us.
9. Comply with a legal obligation, including without limitation record retention for compliance with state and federal laws.
10. Enforce our contracts.
11. Make other internal and lawful uses of that information that are compatible with the context in which you provided it.

We do not provide these deletion rights for business-to-business personal information.

Other Rights

We will not discriminate against you for exercising your rights under the CCPA.

Exercising Access and Deletion Rights

To exercise the access and deletion rights described above, please submit a verifiable consumer request to us by:

- Calling us at 866.518.6684;
- Emailing us at privacy@amedisys.com; or
- Mailing us at Amedisys, Inc., Attn: Privacy Officer, 3854 American Way Blvd., Suite A, Baton Rouge, LA 70816.

Only you, or someone legally authorized to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child.

You may only make a verifiable consumer request for access or data portability twice within a 12-month period. The verifiable consumer request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative, which may include:
 - Name, Zip Code, Phone Number, or Email.

- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. Amedisys has created a form, [available here](#), to assist you with making your request.

Making a verifiable consumer request does not require you to create an account with us.

We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

Response Timing and Format

We endeavor to respond to a verifiable consumer request within 45 business days of its receipt. If we require more time (up to 90 business days total), we will inform you of the reason and extension period in writing.

We will deliver our written response by mail or electronically, at your option.

Any disclosures we provide will only cover the 12-month period preceding the verifiable consumer request's receipt. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

CCPA regulations require us to verify a requestor's identity to at least a reasonable degree of certainty. For access requests and deletion requests that are solely related to personal information collected through cookies, we may be unable to confirm your request to a reasonable degree of certainty. Site visitors do not have accounts open with Amedisys. Site visitors, other than those who complete forms, do not provide any other information that we can use to verify your identity. Because of this, we may be unable to provide personal information or delete personal information in response to these requests from people who solely visit our

Site. We direct you to the “Information We Collect” section of this policy that discussed what categories of information we collect on Site visitors.

Changes to This Privacy Notice

We reserve the right to amend this Privacy Notice at our discretion and at any time. When we make material changes to this Privacy Notice, we will post the updated notice on the Site and update the notice's effective date. **Your continued use of our Site following the posting of changes constitutes your acceptance of such changes.**

Contact Information

If you have any questions or comments about this Privacy Notice, the ways in which Amedisys collects and uses your information described here and in the [Privacy Policy](#), your choices and rights regarding such use, or if you wish to exercise your rights under California law, please contact us at:

Phone: 866.518.6684

Email: privacy@amedisys.com

Postal Address:

Amedisys, Inc.

Attn: Privacy Officer

3854 American Way Blvd., Suite A

Baton Rouge, LA 70816